



Ramside Golf Club - Policy on COVID-19 – 14th September 2020

Following government guidelines, we are pleased to announce the re-opening of our golf facilities at Ramside Golf Club in a limited form as of Wednesday 13th May 2020.

We all have a responsibility to continue to observe the new regulations and ensure that the sacrifices of the previous weeks are not in vain.

The safety and well-being of our staff and you the golfer is our number one priority, it is for this reason we will be undertaking strict social distancing measures.

Online bookings can be made for the following:

- Individuals playing golf on their own.
- Two-balls comprising of individuals from different households.
- Members of the same household playing in two, three or four-balls.

PLEASE ENSURE YOU READ AND UNDERSTAND THE BELOW BEFORE BOOKING YOUR GAME OF GOLF

All Ramside Golf Club signage must be read and adhered too.

Please note the Club House facilities will be open for the following:

- Registration at the Reception Desk
- The Clubhouse Bar, Restaurant
- Members Lounge
- Clubhouse Pro Shop
- Ladies and Gentleman's Locker Rooms – Showers unavailable until further notice.
- Only card payments accepted – no cash will be accepted.
- Ladies and Gentleman's Locker Rooms, (accessible) single toilets (please note the Half Way House toilets will be closed until further notice)
- The Driving Range will be open from 15th May 2020 with strict social distancing measures in place.
- Golf Buggies are available for hire but only for people from the same household. The Golf Buggies will be sanitised daily. These should be collected from the charging point and returned to the front of the Clubhouse.
- Coaching Sessions are available strictly on a "1 to 1" basis and only outside, observing social distancing of 2 metres. Please book via telephone with the Golf Reception.

The Clubhouse Bar and Restaurant

- From Monday 14th September 2020 it will be against the law to meet people you don't live with in a group larger than 6 (unless you are meeting as a household or support bubble)
- Customers contact details will be requested on arrival and will be temporarily recorded and held confidentially for 21 days to assist with NHS Track & Trace requests. Residents will be required to provide their Key Card.
- An infrared thermometer is available within the bar to check your temperature on arrival (acceptable temperature 38°C or below)
- Use hand sanitiser provided at stations within the Clubhouse and Bar
- Additionally wash your hands often with soap and water for at least 20 seconds
- Observe social distancing guidance of 1 metre within the Clubhouse and Designated External Areas. Respect other peoples social distancing space and give way where necessary
- Please use contactless payment and card payment
- Additional signage, where displayed within the Clubhouse must be read and adhered too
- Members, Guests and Customers with children are reminded that they are responsible for supervising them at all times and should follow social distancing guidelines

The Clubhouse Shop

Please note, only two people are permitted in the Clubhouse Shop at a time and it is mandatory to wear a face covering in the Clubhouse Shop as from 24th July 2020 – Failure to comply can result in a £100 fine.

Before the Round

Book your tee online

Go to website – www.ramsidehallhotel.co.uk/golf

Any individual meeting the below criteria **SHOULD NOT** book a game of golf at Ramside Golf Club:

- Clinically Extremely Venerable People who are shielding and have received communication from the NHS.
- Anyone feeling unwell or showing symptoms of Covid-19.

Security on the drive at Ramside will request your booking name on the tee sheet before access is granted. Where possible when parking your vehicle leave a parking space in-between the vehicle adjacent to you. It is advised that you remain within your vehicle until 15 minutes before your tee time to avoid social gatherings. If using the Driving Range, park and make your way to reception on arrival – don't wait 15 minutes.

Registration is required at the Clubhouse Reception before play – Please enter the Clubhouse via the ramp and exit the Clubhouse via the steps observing social distancing of two metres. Only 2 people are permitted at the Reception Desk at a time again observing social distancing of 2 metres.

Shoes must be changed in the car park, adhering to the social distance of 2 meters.

The putting green will be limited to 4 players with priority given to the next group due to tee off. Only enter the first tee when the group before you have teed off.

Course Set Up

- No use of rakes, bins, ball washers, and benches.
- Flagsticks must not be touched.
- The putting green will be limited to 4 players with priority given to the next group due to tee off.
- Driving Range – Obtain a voucher from Golf Reception to operate the ball dispenser. Use your glove to pick up a basket and operate the ball machine. Return empty basket to designated area.

During the round

- Players must remain 2 metres away from each other at all times unless from the same household.
- Players must not touch stray golf balls and must smooth bunkers with feet or clubs after playing from them.
- Marshall's will be on both courses to ensure compliance.
- Don't shake hands before or after your game.

After the Round

- Please do not swap scorecards after play.
- Airlines for cleaning shoes following the round will be closed.
- No gatherings to take place after the round, golfers must leave the course and venue immediately after completion of the round.

Precautions to be taken by Ramside Golf Club

- Hand sanitiser will be available.
- Screens have been placed at the Clubhouse Reception Desk.
- Frequently touched objects and surfaces will be sanitised regularly throughout each day including door handles; handrails; tables in public areas; reception desks; WC seats & push plates; washroom handwash sanitary ware & taps; pull golf trollies.
- Golf Buggies will be sanitised daily.
- Additional instructional signage has been provided. This must read and adhered too.
- Only symptom-free staff will be allowed at work, and will be required to wash their hands every time they return to their place of work and after touching money.

Information about the virus

Novel coronavirus COVID-19 is a type of virus. As a group, coronaviruses are common across the world. COVID-19 is a new strain of coronavirus, which was first identified in Wuhan City, China in January 2020. The incubation period is between 2 and 14 days. This means that if a person remains well 14 days after contact with someone with confirmed coronavirus, they have not been infected.

Signs and symptoms of COVID-19

The following symptoms may develop in the 14 days after exposure to someone who has COVID-19 infection:

- Persistent cough
- Difficulty in breathing
- High Temperature

Generally, these infections can cause more severe symptoms in people with weakened immune systems, those aged 70 or over, and those with long-term conditions like diabetes, cancer and chronic lung disease.

How COVID-19 is spread

From what we know about other coronaviruses, the spread of COVID-19 is most likely to happen when there is close contact (within 2 metres) with an infected person. It is likely that the risk increases the longer someone has close contact with an infected person.

Respiratory secretions produced when an infected person coughs or sneezes containing the virus are most likely to be the main means of transmission.

There are 2 main routes by which people can spread COVID-19:

Infection can be spread to people who are nearby (within 2 metres), with the risk being higher in confined spaces or possibly could be inhaled into the lungs. It is also possible that someone may become infected by touching a surface, object or the hand of an infected person that has been contaminated with respiratory secretions and then touching their own mouth, nose, or eyes (such as touching a door handle or shaking hands then touching own face).

Preventing the spread of infection

There is currently no vaccine to prevent COVID-19. The best way to prevent infection is to avoid being exposed to the virus.

Following the guidance from Public Health England, Ramside Golf Club requests that its members, guests and employees take the following precautions to help prevent anyone from catching and spreading COVID-19:

- Follow Social Distancing Guidelines of 2 metres or more.
- Wash your hands with soap and water often, for at least 20 seconds.
- If soap and water is not available to hand, use anti-viral hand sanitiser.
- Do not touch your eyes, nose or mouth if your hands are not clean.
- Cover your mouth and nose with a tissue or your sleeve in the crook of your elbow (not in your hands) when you cough or sneeze.
- Place all used tissues in the nearest bin straight away.
- If you have any symptoms, current advice is to self-isolate at home for 7 days; if you live with someone who has symptoms, the advice is to self-isolate for 14 days.
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Face masks

Public Health England advises that face masks are not recommended to protect from infection. The evidence suggests that wearing a face covering does not protect you, but it may protect others if you are infected but have not developed the symptoms. If you have symptoms of COVID-19 (persistent cough or high temperature) you and your household should isolate at home: wearing a face covering does not change this.

Public Health England recommends that the best way to reduce any risk of infection is through good hygiene and avoiding direct or close contact (closer than 2 metres) with any potentially infected person.

Please note that it is mandatory to wear a face covering in the Clubhouse Shop as from 24th July 2020 – Failure to comply can result in a £100 fine. From 8th August it is mandatory to wear a face covering when entering the Hotel, Golf and Spa, These can only be removed whilst sitting internally when eating or drinking. Face coverings are not required to be worn outside of the Hotel, Golf and Spa.

Policy in the event of a member, guest or employee becoming unwell and believing they have been exposed to COVID-19

If a member, guest or employee becomes unwell and believes they have been exposed to COVID-19, Ramside Golf Club will ensure that they are immediately removed from contact with any public areas and given a hotel bedroom for secure isolation. The guest or employee will be asked to open the window for ventilation. They will be required to use their mobile telephone or hotel bedroom telephone to call NHS 111 or 999, in the event of an emergency for advice and guidance.

Ramside Golf Club pledges that any hotel bedroom used for isolation purposes, regardless of whether the individual tests positive or negative, will be disinfected and cleaned under advice provided by Public Health England and will not allow access by any guest or employee until such time as the hotel bedroom has been certified as safe for use. All refuse will be disposed of under clinical waste guidelines.

Policy in the event that a member of staff, guest or member of the public with confirmed COVID-19 has recently been at Ramside Golf Club

As per HM Government guidelines, the management team will liaise with the Public Health England local Health Protection Team to discuss the case, identify people who have been in contact with the patient and subsequently follow all advice on any actions or precautions that should be taken. Ramside Golf Club will carry out a risk assessment with the Health Protection Team and follow the advice that results from this.