

WELCOME TO RAMSIDE HALL HOTEL

Formerly the home of the Pemberton family, Ramside Hall was transformed into a hotel in 1963.

Whilst tradition of good value and a personal welcome remains, Ramside is proud to be the largest privately-owned luxury hotel in the North East.

Our ethos is to offer versatility, food to impress, quality service, attention to details, value for money and we deliver it.

For staying, dining, wining, dancing, conferring, meeting, marrying and golfing, Ramside Hall Hotel is your natural choice

CONFERENCES, DINNERS AND MEETINGS

The Bishops Suite offers all round flexibility, this multipurpose Conference and Banqueting Suite divides into six separate areas, including a large reception foyer with a magnificent chandelier. The suite can seat up to 600 guests, and comprises of moveable staging and flooring, portable acoustic dividing walls and full air-conditioning.

The Ballroom and Ballroom Foyer is suitable for all types of functions. Delightfully decorated and multi-purpose with good lighting and resources for day time events and lighting effects for night time functions. Ornate plaster ceilings and large crystal chandeliers make this an attractive setting for all types of events. The room is equipped with a built in stage and dance floor.

The Fountain Room is traditionally decorated and enjoys views of our delightful gardens. A wonderful venue for meetings, private and corporate functions and wedding receptions.

The Green Room purposely designed for business meetings and private dining. Ground floor access, air conditioning, electronic screen, laptop projection – perfect for work or pleasure,

Boardrooms 1, 2, 3, 4 and 5 are suited to smaller meetings, interviews or private dining.

Collectively 15 meeting spaces suitable from 2 – 600 persons, our rooms can be used alone or in conjunction with one another.

The Summer Marquee is situated on hotel grounds and offers direct access into the gardens and is available from May to October. Ideal for weddings, barbecues, summer dances, private lunches and dinners. The marquee is fully lined, heated and carpeted with full bar facilities and dance floor area.

EATING AND DRINKING

The Rib Room Steakhouse and Grill is extra special. Serving a Brassiere style menu that changes with the seasons. The variety and standard of food is exceptional with steaks the house speciality. An extensive wine list is in offer.

Pembertons Rotisserie and Carvery is open 7 days a week, serving breakfasts, coffee shop, lunches, afternoon teas and dinner. Offering a vast range of well presented hot and cold food, wood-burning oven, rotisserie, freshly cooked carved roasts, salad bar, sandwiches and home-made desserts. This range of food and spread of service makes this an ideal choice for conference clients or a quick coffee.

Bars – the hotel has 2 bars within the Hotel's public areas. The Rib Room bar, which is the Hotel's original bar and serves a wide-ranging drinks menu - the perfect place for an aperitif before a superb meal in the Rib Room Steakhouse and Grill. Bar meals and afternoon tea is also served.

The Pembertons Bar is an integral part of Pembertons Rotisserie and Carvery.

The Bishops Suite, Ballroom and Marquees all have their own bar facilities.

A copy of our extensive, sensibly priced wine list is available on request.

We do not operate a corkage policy.

ACCOMMODATION

Individually decorated, generous in size, with luxury furnishings and fittings, we have 80 bedrooms with private facilities, in a mixture of twins and doubles allowing us to accommodate a maximum of 160 persons. All bedrooms have desks, WIFI access, tea making, flat screen televisions with multi channel selection and direct dial telephones.

We also have a Farmhouse on site which is a modern house with a traditional Aga cooker, washing machine, drier, dishwasher, fridge and freezer. Raised patio area with barbecue overlooking the walled garden, pond and the 11th green, the views are just lovely. It consists of 5 bedrooms sleeping 10 guests and 3 bathrooms.

GOLF

The hotel is surrounded by our own 27 holes of championship, challenging scenic, golf. We have a separate Clubhouse that boasts an 18-by floodlit driving range, shop, teaching academy, putting green, luxurious locker rooms with steam room and sauna.

The Clubhouse bar and restaurant caters for snacks or full meals. Buggies and trolleys are available to hire. We have a separate Golf Brochure and offer a range of golf days which could be an exciting addition to your conference or meeting needs.

DELEGATE PACKAGES

DAY DELEGATE RATES

From January – August
Price **FROM £19.00 + VAT**

Fully Inclusive of:

Main Meeting Room Hire
Delegate Paper, Pencils, Name Cards
Unlimited Tea & Coffee, served with Biscuits throughout the day
Mineral Water & Sweets
Luncheon – Choose from options below
Finger or Fork Buffet served to the meeting room
Or
2 Course Carvery luncheon served in our newly refurbished Pembertons' Restaurant
Flipchart
Data Projector
Screen
On Site Parking
Wi – Fi

From September - December
Price **FROM £28.00 + VAT**

Fully Inclusive of:

Main Meeting Room Hire
Delegate Paper, Pencils, Name Cards
Unlimited Tea & Coffee, served with Biscuits throughout the day
Mineral Water & Sweets
Luncheon – Choose from options below
Finger or Fork Buffet served to the meeting room
Or
2 Course Carvery luncheon served in our newly refurbished Pembertons' Restaurant
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24 HOUR DELEGATE RATES

From January – August
Price **FROM £115.00 + VAT**

Fully Inclusive of:

Dinner, Bed and Breakfast
Main Meeting Room Hire
Delegate Paper, Pencils, Name Cards
Unlimited Tea & Coffee, served with Biscuits throughout the day
Mineral Water & Sweets
Luncheon – Choose from options below
Finger or Fork Buffet served to the meeting room
Or
2 Course Carvery luncheon served in our newly refurbished Pembertons' Restaurant
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On Site Parking
Wi – Fi

From September - December
Price **FROM £130.00 + VAT**

Fully Inclusive of:

Dinner, Bed and Breakfast
Main Meeting Room Hire
Delegate Paper, Pencils, Name Cards
Unlimited Tea & Coffee, served with Biscuits throughout the day
Mineral Water & Sweets
Luncheon – Choose from options below
Finger or Fork Buffet served to the meeting room
Or
2 Course Carvery luncheon served in our newly refurbished Pembertons' Restaurant
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The above packages are applicable to minimum numbers of 10 delegates

CONFERENCE AND BANQUETING ROOMS HIRE

Function Room	Full Day Session 8am - 5.30pm	Half Day Session	Evening Session 5.30pm - midnight
Bishops Suite, 1 section	£495.00	£350.00	£350.00
Bishops Suite, 2 sections	£845.00	£650.00	£600.00
Bishops Suite, 3 sections	£1250.00	£850.00	£800.00
Ballroom and Foyer	£775.00	£500.00	£400.00
Ballroom Foyer	£200.00	£145.00	£145.00
Fountain Room	£295.00	£195.00	£175.00
Green Room	£175.00	£160.00	£150.00
Boardroom 1	£175.00	£95.00	£80.00
Boardroom 2	£175.00	£95.00	£80.00
Boardroom 3	£175.00	£95.00	£80.00
Boardroom 4	£175.00	£95.00	£80.00
Boardroom 5	£225.00	£95.00	£80.00
Exhibition Hire (where no catering is ordered)			
Bishops Suite	6am - 10pm - £2000.00		
Ballroom and Foyer	6am - 10pm - £1100.00		

We are negotiable on room hire rates if your numbers are considered substantial

Ramside Hall Hotel reserve the right to change your room should your numbers drop below an acceptable level.

CATERING & REFRESHMENTS

Coffee & Tea, served with :	Biscuits	£2.95pp per serving
	Bacon Baps	£5.95pp per serving
	Snacks – Scones / Cakes etc	£3.95pp per serving
Jugs of Fresh Orange Juice		£6.50 per jug
Bottles of Mineral Water		£4.00 per bottle
Fresh Fruit Platter		£1.25pp

Finger Buffet £14.25pp

A Selection of Open & Closed Sandwiches
Cajun Potato Wedges served with Sour Cream (v)
Mini Quiche Selection (v)
Duck Spring Rolls
Vegetable Samosas with Chilli Relish (v)
Chipolata Sausages with Onion jam
Garlic Chicken Goujons
Fresh Fruit Platter

Optional Extra Items @ £2.00 per person:-

*Vegetable Tikkas
Meat Samosas
Lamb and Vegetable Pakoras
Alloo Chicken Tikkas
Vegetable Dim Sum
Vegetable Spring Roll
Fried Seafood Dim Sum
Steamed Sui Mai
Fried Wontons
Chicken Spring Roll
Vegetable Skewers
Chicken Pepper Skewers
Oriental Chicken Skewers
Lamb Kofte Skewers
BBQ Chicken Wings
BBQ Chicken Drumsticks
Mini Pies:
Cottage
Chicken and Ham
Steak*

Fork Buffet £18.95pp

Please choose 4 hot dishes from options below

Served with
Braised Rice, Poppadoms,
Herb Roasted New Potatoes
Salad Selection, and Coleslaw
French Bread basket

Fruit Cheesecake
Apple Tarte Tatin
Fresh Fruit Platter

Coffee & Tea

*Main Course Items:-
Beef Bourguignon
Thai Green Chicken Curry
Chilli Con Carne
Lasagne
Mild lamb Curry
Chicken A La King
Shepherds Pie
Steak & Mushroom Pie
Turkey & Ham Pie
(v) Pasta Italienne
(v) Mushroom Stroganoff
(v) Vegetarian Lasagne
(v) Vegetarian Curry*

Sandwich Selection	£4.50pp
Sandwiches & Bowls of Chips	£5.95 pp

Also available daily is our Pembertons Carvery self service restaurant. Serving a full selection of traditional hot dishes, along with vegetable and salad bar. Main Course prices start from £9.50pp.

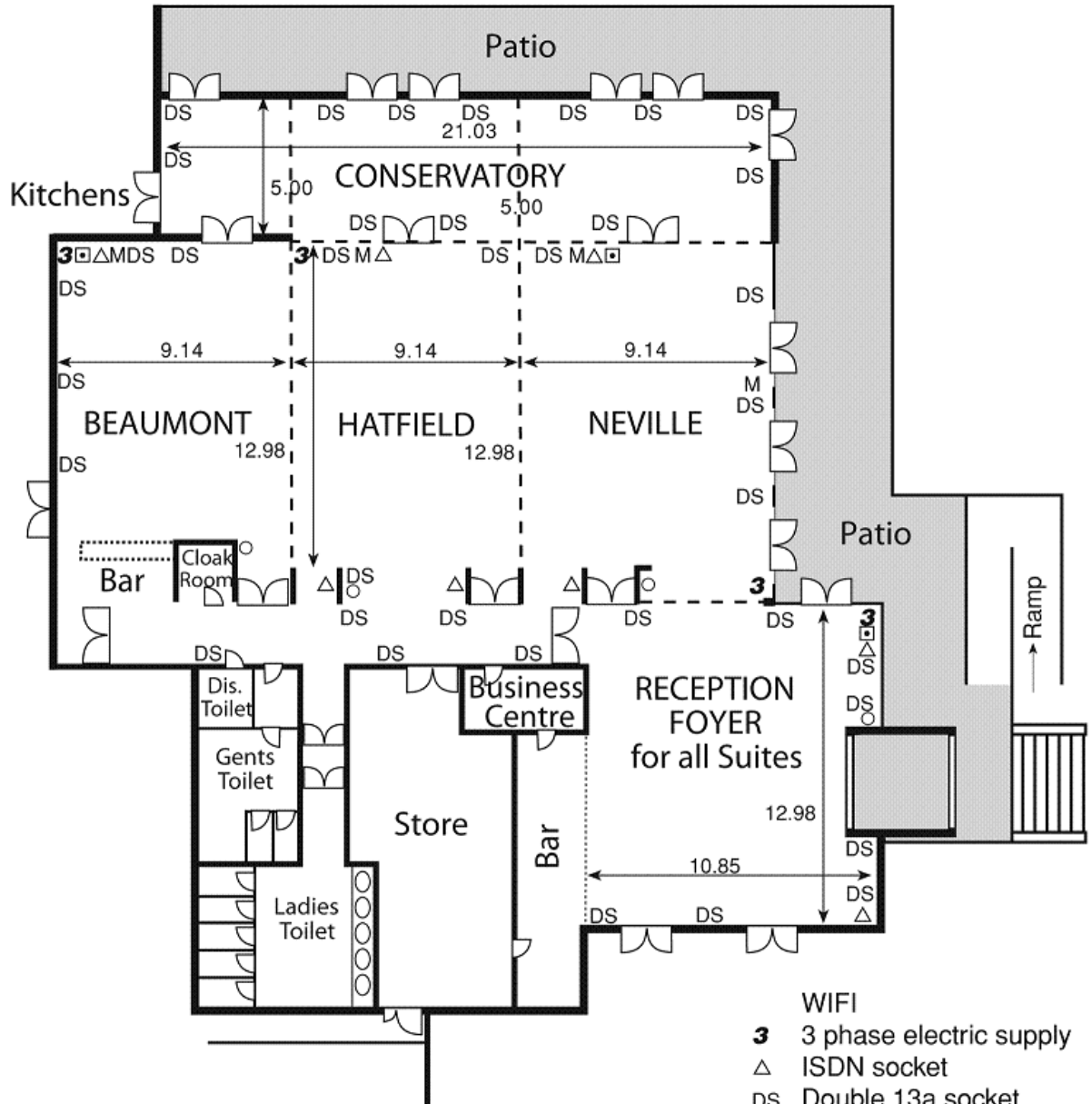
For smaller meetings, catering may be ordered on the day from our lounge menu.

FUNCTION ROOM SPECIFICATIONS

Name of Room	Boardroom 1	Boardroom 2	Boardroom 3	Boardroom 4	Boardroom 5	Green Room	Fountain Room	Ballroom	Foyer	Beaumont	Hatfield	Neville	Bishops Suite
FACILITIES	Interconnecting							Interconnecting		Interconnecting to create the Bishops Suite			
Floor Level	1st	1st	1st	1st	1st	G	G	G	G	G	G	G	G
Length – m	6.7	4.9	7.0	8.4	5.5	7.3	16.4	18.9	12.2	12.98	17.98	17.98	
Width – m	4.6	4.6	4.4	4.4	4.3	5.8	7.00	15.2	11.8	9.14	9.14	9.14	
Area – sq metres	30.8	22.3	30.8	36.9	23.6	42.3	114.8	287.2	143	118.6	164.30	164.3	588.2
Height – min	2.8	3.1	2.1	3.5	2.5	3.2	2.8	3.2	3.2	3.9	3.9	3.9	
Height – max	2.8	3.1	2.1	2.8	2.5	3.2	3.3	3.7	3.7	3.9	3.9	3.9	
Capacity													
Cabaret	-	-	-	-	-	18	48	160	64	64	80	80	280
Theatre Style	-	-	-	-	-	30	60	250	100	100	200	200	600
Classroom	-	-	-	-	-	20	50	160	45	80	150	150	380
U Shape	-	-	-	-	-	16	30	-	30	50	70	70	-
Boardroom	18	8	12	18	10	22	30	-	40	60	60	60	-
Reception	-	-	-	-	-		60	400		120	170	170	500
Lunch/Dinner	-	-	-	-	-	30	60	320		90	170	170	500
Dinner Dance	-	-	-	-	-	-	-	300		80	140	140	450
Buffet/Disco	-	-	-	-	-	-	-	450		120	180	180	700
Disabled Access	no	no	no	no	no	yes	yes	yes	yes	yes	yes	yes	yes
Bar Facility	no	no	no	no	no	no	no	no	yes	yes	no	no	yes
Telephone Points	1	1	1	1	1	1	1	3	1	1	1	1	5
Air Conditioning	no	no	no	no	no	yes	no	no	no	yes	yes	yes	yes
3 – phase	no	no	no	no	no	no	no	yes	no	yes	yes	yes	yes
No. of 13A sockets	4	10	14	12	4	4	8	15	3	5	4	8	30

FLOOR PLAN

THE BISHOPS SUITE



NOT TO SCALE

TERMS AND CONDITIONS

1. CONFIRMATION

All bookings are considered provisional until confirmation is received in writing. Confirmations must be sent by the client and received within 14 days of making a provisional booking or, if such time is not available prior to the date of arrival, within a maximum of 48 hours. If confirmation is not received within this period, Ramside Hall Hotel reserves the right to release the booking and re-let the facilities. This contract should be signed and returned to the Company within 7 days of its receipt.

2. TERMS OF PAYMENT & CREDIT FACILITIES

It is Company policy for all accounts to be settled upon departure. Credit facilities may be obtained by Registered Companies with an estimated spend in excess of £500.00. Application for credit must be received at least 2 months prior to the event and accounts cannot be forwarded without prior arrangement. Events less than £500.00 must be settled upon departure.

If you do not have an account arrangement with the Company, an initial deposit of 10% based on the total estimated value of the booking is required. A pro-forma invoice will be issued to the Customer prior to the event for full settlement 28 days prior to the event. Deposits are neither refundable nor transferable. Extras must be settled on departure. If credit facilities have been granted, full payment must be made within 28 days of the event.

3. CANCELLATIONS

Cancellation charges will be as follows:

Between 6 months and 3 months 25% of quoted rates

Between 3 months and 1 month 50% of quoted rates

1 month and under 100% of quoted rates

4. Final numbers are required 7 days before the event. These are the minimum numbers that will be charged on your account.

5. If any items are to be delivered to the Hotel before the event, arrangements must be made with the Company and the persons making the delivery. Ramside Hall Hotel will make its best endeavours for the safe-keeping of such items and can only accept responsibility if a full and thorough investigation of the goods is made at time of delivery. Any equipment or personal effects brought into the Hotel by guests remain at their own risk and Ramside Hall Hotel will not be liable in the event of any loss, theft or damage.

6. Only food and beverages purchased from Ramside Hall Hotel may be consumed on the premises, If food or beverage is brought into the Hotel for consumption, a charge will be made equal to the Hotel's selling price for that or an equivalent product that will be at the determination of the Hotel. We do not permit spirits or fortified wines. Ethnic foods by very special arrangement.

7. The Customer shall be responsible for any damages caused to Ramside Hall Hotel, or furnishings, utensils or equipment therein by the wilful act or default of the Customer or guests of the Customer and shall pay to the Company on demand the amount required to make good or remedy such damage.

8. The lead name/organiser shall be responsible for the orderly conduct of guests and shall ensure they have regard to any regulations imposed by any competent authority and that nothing will be done which will constitute a breach of the law. In particular the Customer shall ensure that there is no illegal gaming or betting.

9. Prior written approval must be obtained if you wish to fix items to the walls, floors or ceilings. Your special attention is drawn to wallpapered areas. Blu Tack does not come off!

10. The Company reserves the right to cancel any bookings forthwith and without liability on its part in the event of any damage or destruction of Ramside Hall Hotel by fire or any other cause, any shortages of labour or food supplies, strikes, lock outs or industrial unrest, or any cause beyond the control of the Company which shall prevent it performing its obligations in connection with any booking; in these circumstances reasonable steps will be taken to accommodate the booking in another Hotel.

11. The Company reserves the right to object to the employment of any unsuitable outside agent by the Customer and will, without obligation, be pleased to give customers and guests the benefit of their advice or recommendations in this connection.

12. The Company accepts no responsibility for equipment used or supplied by the Customer. The Company advises the Customer that if equipment is of sufficient value the Customer should take out suitable insurance. Furthermore we strongly recommend event insurance in lieu of cancellation and suggest you contact your preferred broker if you deem this to be prudent.

13. Should the Customer make significant changes to the programme or the expected numbers of guests, Ramside Hall Hotel reserves the right to amend rates and/or facilities offered.

14. Ramside Hall Hotel reserve the right to relocate your meeting, as long as a suitable alternative can be offered.